# Pair a Danapad V3 with a Danalock V3 Smart Lock

This guide covers how to pair the Danapad with a Danalock V3 Smart Lock. The Danapad wirelessly pairs with a Danalock V3 Smart Lock to give customers a complete retrofit smart lock option.

Before pairing a Danapad with a Danalock V3 Smart Lock:

- Verify the Batch number located on the Danalock V3 box is 38777 or higher. Batch numbers below 38777 will require a firmware update. For more information about updating firmware, see How do I update the firmware on a Danalock V3 or Danapad?.
- Verify the Danalock V3 is not associated with a Z-Wave network. If it is, it will not enter pairing mode.

To pair a Danapad with a Danalock V3 Smart Lock:

1. Put the Danalock V3 into pairing mode.

   a. Press the top button on the Danalock V3 with a pin or paperclip seven times and wait 5 seconds.
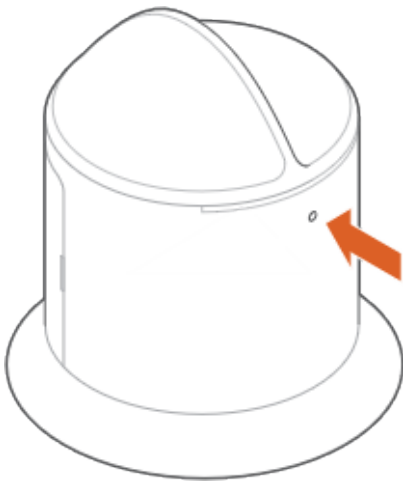
   b. The Danalock V3 will blink in a red and green pattern to indicate that it is now in pairing mode.
   c. The Danalock V3 will keep blinking while it waits for an accessory device connection.

      Note: The Danalock V3 will time out and exit pairing mode after 60 seconds.

2. Put the Danapad into pairing mode.

   a. Hold the unlock button for 5 seconds.

b. The Danapad will blink red and green to indicate that it is in pairing mode and awaiting user input.

   Note: The Danapad will time out and exit pairing mode after 60 seconds without user input.

c. Press **[1]** on the Danapad to perform pairing. A green light indicates success, while a red light indicates failure.

   Note: The Danapad can perform pairing only when in proximity to the Danalock V3 while it is in pairing mode (or any Danalock V3 in pairing mode if the Danapad is not yet connected to a Danalock V3).

d. After a successful pairing, the Danalock V3 and Danapad will both return to normal operation mode and will not flash anymore.

To unpair a Danapad from a Danalock V3 Smart Lock:

1. Put the Danalock V3 into pairing mode.
   a. Press the top button on the Danalock V3 with a pin or paperclip seven times and wait 5 seconds.
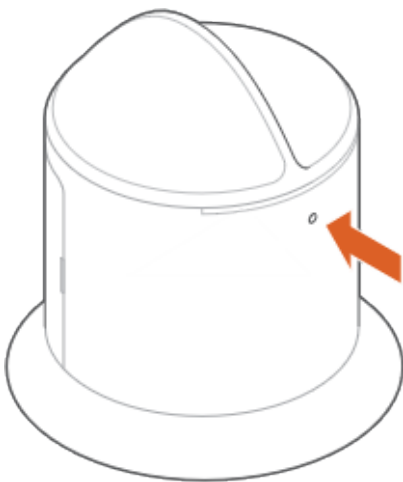
b. The Danalock V3 will blink in a red and green pattern to indicate that it is now in pairing mode.

c. The Danalock V3 will keep blinking while it waits for an accessory device connection.

   Note: The Danalock V3 will time out and exit pairing mode after 60 seconds without user input.

2. Put the Danapad into pairing mode.
   a. Hold the unlock button for 5 seconds.

   b. The Danapad will blink red and green to indicate that it is in pairing mode and awaiting user input.

      Note: The Danapad will time out and exit pairing mode after 60 seconds without user input.

   c. Press **[2]** to unpair the Danapad from the Danalock V3. A green light indicates success, while a red light indicates failure.

      Note: The Danapad can perform unpairing only when in proximity to the Danalock V3 while it is in pairing mode.

   d. After a successfully unpairing, the Danalock V3 and Danapad will both return to normal operation mode.

Frequently asked questions

How can I tell if a Danalock V3 can pair to a Danapad?

The Batch number located on the Danalock V3 box must be 38777 or higher for the Danalock V3 to be compatible with a Danapad.

The Danalock V3 is already enrolled in a Z-Wave network. How do I pair it to the Danapad?

In order to pair the Danalock V3 to the Danapad, the Danalock V3 must be removed from the Z-Wave network. For more information about removing devices from a Z-Wave network, see Remove Z-Wave devices using the Partner Portal or MobileTech app.

Once the Danalock V3 has been removed, see [To pair a Danapad with a Danalock V3 Smart Lock](#).

The Danapad will not go into pairing mode. What do I do?

If the Danapad only flashes green once instead of blinking red and green after holding down the unlock button for 5 seconds, then the Danapad is not entering pairing mode. Verify the Danapad has the latest firmware. If it does not, see [How do I update the firmware on a Danalock V3 or Danapad?](#).

The Danalock V3 will not go into pairing mode. What do I do?

If the Danalock V3 does not blink red and green after pressing the top button 7 times, then the Danalock V3 will not enter pairing mode. Verify the Danalock V3 has the latest firmware. If it does not, see [How do I update the firmware on a Danalock V3 or Danapad?](#).

How do I identify which Danalock V3 the Danapad is paired to?

1. Put the Danapad into pairing mode.
2. Hold the unlock button for 5 seconds.

3. The Danapad will blink red and green to indicate that it is in pairing mode and awaiting user input.

   Note: The Danapad will time out and exit pairing mode after 60 seconds without user input.

4. Press **[3]** on the Danapad to identify which Danalock V3 it is paired to. The paired Danalock V3 will blink white.

I enrolled and paired the Danalock V3 and Danapad using the app. What do I do now?

The Danalock V3 and Danapad need to be deleted from the Danalock app. To do so:

1. Log into the Danalock app.
2. Tap **Device**.
3. Tap **Delete Device**.

4. Tap **OK** to confirm the deletion.

Once the lock is deleted from your phone, use the end of a paperclip to click the button in the small center hole on top of the Danalock 10 times. A blinking red light on the lock will indicate the reset command. Wait five seconds for the command to confirm. The Danalock V3 will now reset to factory settings.

Once the lock has been reset, see To pair a Danapad with a Danalock V3 Smart Lock.

How do I update the firmware on a Danalock V3 or Danapad?

To update firmware using an iOS device, see https://danalock.com/support/ios-firmware-upgrade/.

To update firmware using an Android device, see https://danalock.com/support/android-firmware-upgrade/.